

Booking Conditions

Please read this section carefully. When you book you guarantee that you have the authority to accept and accept on behalf of your party the terms of these booking conditions. All accommodation and travel arrangements as sold by us are subject to these conditions.

CONTRACT:

A contract exists as soon as we dispatch (including by email) our confirmation invoice detailing what you have booked. This contract is made on the terms of these booking conditions which are governed by English Law. Your contract is with **Ski Fanatics Ltd** trading as Snowbeds.

PROVIDER OF ACCOMMODATION:

Snowbeds provides a finding service, using our database and sales knowledge.

The final providers of accommodation will in most cases be independent and will be responsible for providing the services advertised to our clients.

Any disputes arising over provision of services and accommodation in resort are ultimately between the client and final provider although Ski Fanatics Ltd will use their best endeavors to assist in finding a mutually acceptable solution.

BOOKING:

A deposit of: 30% of the full cost of your accommodation if booking more than 10 weeks prior to departure. If you book less than 10 weeks prior to departure the full amount is payable. We will dispatch a confirmation invoice on receipt of the deposit. Please check it carefully as items not on your invoice will not be supplied. Once confirmation is dispatched your contract is made with Ski Fanatics Ltd and the deposit is non-refundable. Deposits may be claimable on your insurance in the case that you need to cancel your holiday.

FLIGHT BOOKINGS:

In addition where you are paying for flights you will be accepting the terms and conditions of the airline providing your flights these can be viewed at the airlines website.

OPTIONS:

An verbal request or provision of an option does not give rise to contractual obligations to you or to Ski Fanatics Ltd and may be cancelled by either party. We do not hold options on late availability bookings.

FINAL PAYMENT:

This is due 10 weeks before your departure date. If we do not receive the balance by the due date we reserve the right to cancel without refund. Arrival details will not be dispatched until the outstanding balance, the completed Booking Form and the signed Terms & Conditions are received by Ski Fanatics Ltd. PLEASE NOTE WE DO NOT ISSUE REMINDERS. It is therefore your responsibility to ensure that the balance monies and paperwork reach us on time.

CANCELLATIONS:

All cancellations must be confirmed in writing by the person who signed the booking form. The following cancellation charges are payable as a proportion of the invoiced cost from the date we receive the written confirmation. The number of days prior to departure is to the day on which written notice is received by us.

More than 10 weeks - Deposit
7 - 10 weeks 40%
4 - 7 weeks 60%
Less than 4 weeks 100%

CANCELLATION BY US:

If we are forced to cancel your booking more than 10 weeks prior to your departure date then Ski Fanatics Ltd is not liable for any costs and will return your deposits in full. All efforts will be made to offer a similar value property/holiday for the same dates as booked, but you are under no obligation to book them. All cancellations by Ski Fanatics Ltd will be confirmed in writing.

AMENDMENTS:

If you wish to amend your booking in any way once a confirmation invoice has been issued, we will do our utmost to make these changes but it may not always be possible. All amendments e.g. dates, names, accommodation, involve an administration charge of £20.00 if more than 10 weeks prior to departure. After 10 weeks the charge increases to £30.00. Dishonored cheques will be treated as a cancellation with relevant charges payable.

VISAS, PASSPORTS AND BAGGAGE:

At press date British citizens do not need a Visa for our European destinations but must take a valid passport. Most non-EU nationals need a Visa for France, Switzerland and Austria and must arrange this themselves. Clients are reminded that they are responsible for their own personal documents, for their baggage and ski equipment whether hired or not.

ADVERSE WEATHER:

The risk of skiing being adversely affected by weather conditions has to be accepted. Where transport is arranged to other resorts the cost will be paid locally by the client. Ski Fanatics Ltd will not be liable for any loss, delay or costs connected with or arising out of adverse weather conditions, including blocked roads. If, as a result of a force majeure, you miss your return departure and extra accommodation is required, Ski Fanatics Ltd will not be responsible for that cost. We strongly recommend you to take insurance which, subject to terms, will cover this.

INSURANCE:

It is imperative that you ensure that you and all members of your party are adequately insured against holiday cancellation, medical expenses, accidents and injury, personal liability (in the event that you are held responsible for injuring others), ski equipment loss or breakage, travel and holiday disruptions and baggage loss. When on holiday in a catered situation your holiday supplier will need to know that you have adequate insurance. To this end you undertake to enclose a copy of your insurance policy with the return of your Booking Form. If you need insurance please contact us for advice.

CHECK-IN & CHECK-OUT:

Check-in to accommodation will normally be at 17:00hrs. Check-out is normally 10:00hrs. This is to allow the accommodation to be checked (and if necessary cleaned). We shall do our best to accommodate any clients who need to store luggage prior to 17:00 on day of arrival and later than 10:00 on day of departure.

EXTRAS:

Where excursions or services such as ski lessons are provided by a company outside Ski Fanatics Ltd, even where such excursions or services are sold through our representative or a supplier of Ski Fanatics Ltd, Ski Fanatics Ltd will have no liability for these.

Ski Fanatics Ltd's holidays start and finish where stated on your invoice. We are not responsible for your travel to and from this point or for any expenses incurred including travel, accommodation, subsistence and loss of earnings caused by delay in return to your departure point, howsoever caused.

CLIENT RESPONSIBILITY:

All clients undertake not to damage their accommodation and to abide by the local regulations (especially in relation to noise). Clients are liable for the cost of any damage and any loss and Ski Fanatics Ltd reserve the right to recover costs from the client if necessary before homeward travel. The party leader shall be liable in the first instance for any claim against the party.

YOUR FINANCIAL PROTECTION:

When you buy an ATOL protected flight, or flight inclusive holiday from us you will receive an ATOL Certificate. This lists what is financially protected, where you can get information on what this means for you and who to contact if things go wrong.

We, or the suppliers identified on your ATOL Certificate, will provide you with the services listed on the ATOL Certificate (or a suitable alternative). In some cases, where neither we nor the supplier are able to do so for reasons of insolvency, an alternative ATOL holder may provide you with the services you have bought or a suitable alternative (at no extra cost to you). You agree to accept that in those circumstances the alternative ATOL holder will perform those obligations and you agree to pay any money outstanding to be paid by you under your contract to that alternative ATOL holder. However, you also agree that in some cases it will not be possible to appoint an alternative ATOL holder, in which case you will be entitled to make a claim under the ATOL scheme (or your credit card issuer where applicable).

If we, or the suppliers identified on your ATOL certificate, are unable to provide the services listed (or a suitable alternative, through an alternative ATOL holder or otherwise) for reasons of insolvency, the Trustees of the Air Travel Trust may make a payment to (or confer a benefit on) you under the ATOL scheme. You agree that in return for such a payment or benefit you assign absolutely to those Trustees any claims which you have or may have arising out of or relating to the non-provision of the services, including any claim against us, the travel agent (or your credit card issuer where applicable). You also agree that any such claims may be re-assigned to another body, if that other body has paid sums you have claimed under the ATOL scheme.

PLACE OF CONTRACT:

Our contract with you is deemed to be made at the registered office of Ski Fanatics Ltd at:
132 Gainsborough Drive, Selsey, West Sussex, PO20 0HH.

Contact: Tel: 02034 756746

Fax: 0870 068 9880

Date: 29/10/2014.